



The Department of Human Services (DHS) is in the process of developing competitive bid opportunities for some major programs in the child welfare/juvenile justice arena.

- Included in the process are procurements for foster group care, emergency services and shelter, supervised apartment living, and the recruitment and retention of foster parents.

The timeline includes development of the Request for Proposal's (RFP's) into the fall of 2016 with new contracts going into place by July 1, 2017.

In order to develop the best RFP's possible, DHS and the Coalition for Family & Children's Services in Iowa have partnered with the Alliance for Strong Families and Communities (funded by Casey Family Programs).

The partnership with the Alliance for Strong Families and Communities is broken up into seven (7) parts.

Part I: Interviews: Tom Woll conducted *phone interviews with providers and other key stakeholders*. These candid conversations focused on the concerns and questions of the interviewees related to the system of care.

Part II: Mapping Meeting (February 16, 2016)

Lessons Learned from Organizational Transformation were presented by Tom Woll.

Iowa's Interview Findings were presented by Tom Woll

The Guiding Principles that were "agreed upon" on December 10, 2015 were presented.

Bill Martone facilitated a mapping process for Iowa

Small Groups – Getting Input

Mapping the Current System of Care

Mapping a New system of Care for Iowa.

The Following were the participants on Part II:

Wendy Rickman: DHS

Janee Harvey: DHS

Doug Wolfe: DHS

Jim Chesnik: DHS

Tracey Parker: DHS

Vern Armstrong: DHS

Mike McInroy: DHS

Evan Klenk: DHS

Scott Hobart: Juvenile Court Services

Gary Niles: Juvenile Court Services

Kristie Oliver: Coalition for Family & Children's Services in Iowa

Martha Munro: Coalition for Family & Children's Services in Iowa (Child Welfare Provider Training Academy)

Debbie Orduna: Boys Town of Iowa

Billy Claywell; First Resources

Chris Koepplin: Youth Homes of Mid-America

Kaci O'Day: Iowa Foster & Adoptive Parents Association

Craig Reynolds: DHS (financial)

Part III: Review of documents created from Visioning/Mapping Session

A system map (product of the visioning/mapping session) and Iowa's Systems Outcomes

Recommendations from the visioning/mapping process was created by Tom Woll and Bill Martone in Draft Form with input from Wendy Rickman and Kristie Oliver.

DHS asked those who participated in the mapping/visioning event to review THE DRAFT documents and provide feedback regarding how close the documents look to what they talked about on February 16, 2016.

In addition, DHS has asked those who participated in the mapping/visioning event to review A DRAFT agenda for the next round of conversations utilizing the technical assistance. (April 4th and 5th)

Part IV: Interviews: Susan Dreyfus (Alliance for Strong Families and Communities) conducted phone interviews with providers and other key stakeholders in preparation for the April 4th and 5th meetings.

Part V: System of Care Summit (April 4th) : Convening of providers.

April 4th will be time for **providers** to really get their feet wet regarding the vision

- The morning will be presentations by Susan Dreyfus and Tom Woll.
 - The morning's goal is to lay the groundwork for the "what" and allow providers a time for self reflection
- In the afternoon small groups will spend time working through the outcomes from a barrier and strength perspective focusing on the interdependencies of systems through the lens of policy, practice, fiscal, ~~and~~ regulatory and risk issues
 - The attendees of the visioning/mapping sessions will be the facilitators of the small groups.

Part VI: System of Care Summit (April 5th): Convening of the broader group of stakeholders interested in child welfare/juvenile justice.

April 5th is meant to give the broader stakeholders an opportunity to learn about these major child welfare procurements and to add their input.

- Invited were: Judicial branch folks, Dept. of Ed, DIA, the SAMs, the Chiefs and some of their staff, the MCO's, etc..

The morning will be a level setting conversation and the afternoon will include the same small group work that occurs on April 4th with the providers.

Part VII: Technical Assistance for RFP Development for the Department of Human Services.

- As DHS in Parts I – VI is making every effort to get providers' and stakeholders input/thoughts, the responsibility of developing the competitive bid opportunities lies with DHS. Part VII is taking the input from Parts I-VI and aligning it with the financing, performance, and outcomes goals already achieved in other competitively bid and contracted services.